

To Whom It May Concern:

I am writing this letter to demand the FCC to stop the Video Relay Service (VRS) providers from preventing a different VRS from contacting each other. I use the VRS to make important phone calls and to communicate with friends and I cannot do so if I have to wait 20 minutes due to one provider not letting me contact other providers' relay services as well as contacting my friends who has a different equipment. If you can enable all providers to communicate with each other, my life as a deaf person would be much easier and please do take this in consideration when you make the decision. Thank you in advance!